

Scottish Water: Glencorse WTW E:letter 9

Introduction

This is our ninth project e:letter since the first issue on 3rd July 2007 following the announcement of Scottish Water's intention to build our new Water Treatment Works at Glencorse in Midlothian.

Over the past 8 months, this newsletter and the work done by many of my team has been geared towards ensuring that interested parties and all stakeholders are kept regularly informed as this large project is developed towards the Planning Application stage.

I am pleased to confirm that we have now reached an important milestone and the three Planning Applications required for the new Glencorse WTW and associated pipelines have now been handed over to Midlothian Council and City of Edinburgh Council for consideration.

Planning Applications

An Environmental Statement (ES) has been prepared under the *Environmental Impact Assessment (Scotland) Regulations 1999* which covers all elements of the overall project. The ES forms part of the applications for planning permission, for which three separate planning applications have been made.

A Non-Technical Summary (NTS) of the ES has also been prepared for the non-specialist reader to assist in understanding the project and the main environmental issues associated with it. It provides a summary of the information in the full ES, in particular describing:

- the project, including its design and the way it will be constructed and operated over the long term;
- its impacts on the environment; and
- the measures that will be taken to minimise these impacts.

If you would like to see the full ES, it is available for inspection during normal working hours at the offices of Midlothian Council, City of Edinburgh Council and Scottish Water, as listed below:

Midlothian Council Fairfield House 8 Lothian Road Dalkeith EH22 3ZP	City of Edinburgh Council 4 East Market Street Edinburgh EH8 8BG
Scottish Water Fairmilehead Office 55 Buckstone Terrace Edinburgh EH10 6XH	Penicuik Library Bellmans Road Penicuik EH26 0AB
Loanhead Library George Avenue Loanhead EH20 9HD	Pentland Hills Regional Park Boghall Farm Biggar Road Edinburgh EH10 7DX

The planning applications are also available after 4th March 2008 for viewing or downloading on the Glencorse Water Treatment Works project webpage www.scottishwater.co.uk/glencorse.

If you wish to comment on the planning applications or the ES so that your views can be considered by the planning authorities in reaching its decision on the applications, please write to the Planning Manager at Midlothian Council or the City of Edinburgh Council at the above Council addresses.

Liaison with affected parties

Last month we wrote to landowners and neighbours along the whole pipeline route to increase understanding about the general need for our new pipelines and to explain how the pipelines will link the new Glencorse Water Treatment Works with drinking water supply pipes in Edinburgh. We also included a leaflet with the letter to clearly illustrate this.

Last week we issued another letter to all affected parties in order to advise them that they were about to receive a Neighbour Notification for our project. Scottish Water has been working closely with the Safer Communities Department of Lothian & Borders Police to ensure the safety of customers whilst our work is carried out. A copy of their leaflet 'How to beat the bogus caller' was included with our letter.

All Scottish Water personnel and members of the workforce requiring to work within the community will be equipped with ID and we will continue to encourage all customers to carefully check identity cards where necessary.

Project Feedback

There has been no specific reporting of the project in the media through February. No enquiries have been raised by phone with our Customer Champions within our Customer Contact Centre; these Customer Champions have now been briefed regarding our latest Planning Applications should any new enquiries be generated.

Meeting Local Residents

As mentioned previously, we have found the whole consultation process to be of enormous value and we have been able to amend a number of project details as a direct consequence of the feedback received. Some of the areas influenced by this consultation have been included within our suite of documentation. If you would like further information, please take a look at our 'Design Statement'.

We have received some useful feedback from local residents recently, who have assumed that our communications will stop now that we have lodged our Planning Applications. This is not the case, our approach of working with the local community & stakeholders will continue through the life of this project. In particular, our Community Forum, with representation from local Community Councils will come into its own when construction commences.

Whilst the outcome of our Applications will not be known for some time, we are already planning our next 'Meet the Team' events, which are likely to be in April.

We are continuing to engage in correspondence and meetings with individuals upon request.

Liaison with Community & Stakeholders

We will continue to be available for community meetings or be available to answer questions from any other stakeholders, contact details are at the foot of this e:letter.

Public Exhibitions

We have another poster exhibition arranged for Penicuik Centre in Penicuik starting next Monday 10th March. The information boards will be on display for the week with an option to return in April. Other venues for the exhibition boards are also being sought.

We have also commissioned a hand built scale model of the new works at Glencorse; this will be on display at various locations from Mid-March onwards. The model will have its own itinerary, please check our website after March 10th to see where and when it will be on display.

Making Contact

Updates will always be posted on our project website when available. If you would like to contact Scottish Water about the new Glencorse Water Treatment Works or the associated pipelines, you can:

- Phone: Customer Helpline: 0845 601 8855
- E-mail: glencorse@scottishwater.co.uk
- Write to: Project Manager, Glencorse WTW Project, Watermark House, The Alba Centre, The Alba Campus, Livingston, EH54 7HH
- Or visit our website: www.scottishwater.co.uk/glencorse

Regards,

Richard Anderson

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