

## **Scottish Water: Glencorse WTW E:letter 4**

### **Introduction**

Over the last few weeks we have been encouraged with the feedback from previous months e:letters. We have now met with a broad range of different groups and representatives from the wider community and our distribution list presently exceeds the 100 mark. This reflects the scale of the project and the number of people interested in receiving regular updates.

### **Project Feedback**

During September, the Midlothian Advertiser reported on our attendance at Penicuik & District Community Council.

Our Project Champions, who work at our Customer Contact Centre, have advised that they received no enquiries regarding the project on the Customer Helpline during September.

### **Meeting Local Residents**

For the benefit of local neighbours we will be returning to the area for a 'Meet the Team 3' session at the end of October. We intend to bring forward updated plans to show how the new structures would appear. We will also be producing more details regarding the anticipated construction activities and typical durations.

We have now taken photographs from a number of residents' properties & gardens and other local viewpoints. These will be used to produce photomontages in the future. The photographs of the site taken from agreed viewpoints, with our proposed building superimposed on the picture will form part of the Planning Application.

### **Liaison with Community & Stakeholders**

In the last month we met with and delivered presentations to 3 Community Councils; Penicuik & District, Liberton and Fairmilehead. The project team continues to meet with Midlothian Council Planning Department and Scottish Natural Heritage as part of the pre-planning consultation stage.

We held our first Community Forum in September. The Terms of Reference for the Forum were agreed and these will be made available along with the meeting minutes on our project website following approval at our next meeting. We will meet again at the end of October.

The Community Forum will assist communication with existing community groups and representative bodies ahead of the Planning Application and we will continue to meet throughout the construction phase of the project.

We also met with Friends of the Pentlands in September and agreed to keep them apprised of developments.

We had a meeting with Midlothian Enterprise Trust & Midlothian's Business Environment Partnership in September. We are keen to use local knowledge and expertise in creating our education programme that will run in conjunction with the delivery of the new Works and pipelines. We will keep you updated with progress.

## **Liaison with Landowners and working on Land**

Our Environmental Consultants are progressing further survey work, including species surveys, bats, etc and archeological work.

As previously mentioned, nearly 10km of new treated water mains will be laid between Glencorse and Edinburgh as part of this project. We have identified and contacted the landowners and tenants along our proposed pipeline route to gain access for ground investigations on their land. This survey work has now commenced and will continue through October.

**All of our consultants and contractors have been issued with Customer Enquiry Cards encouraging members of the public to contact our Customer Helpline if they have any concerns. We do not require access to anyone's homes and have been alerting all parties to be vigilant against bogus callers.**

Our Question and Answer sheet addressing concerns and questions regarding requirements to access land is now available to download from our website. This can be sent out by letter upon request.

## **Looking forward**

The contracting firm, Alfred McAlpines, are carrying out pipe investigations in the A702 on the week end of 12-14<sup>th</sup> October. This will provide important information to allow water mains diversions, which are required ahead of the proposed roundabout to be constructed at the junction of the A702 with Mauricewood Road. We are working closely with their Customer Care Teams to ensure all customers are fully aware of the temporary road closure. If we can be of any assistance on this matter, please do not hesitate to contact the Project Team.

An Open Day for the benefit of the wider community around Glencorse and Penicuik is scheduled for the middle of October. This will be held at the Flotterstone Inn and details will be communicated through the media, local radio, our project website and Community Councils. This is viewed by the Project Team as the next stage of engagement and consultation as we progress towards the submission of the Planning Application later this year.

## **Making Contact**

We will continue to put updates on our project website when available. If you would like to contact Scottish Water about the new Glencorse Water Treatment Works or the associated pipelines, you can:

- Phone: Customer Helpline: 0845 601 8855
  - E-mail: [edinburghwater@scottishwater.co.uk](mailto:edinburghwater@scottishwater.co.uk)
  - Write to: Project Manager, The Edinburgh Drinking Water Project, Watermark House, The Alba Centre, The Alba Campus, Livingston, EH54 7HH
  - Or visit our website: [www.scottishwater.co.uk/edinburghwater](http://www.scottishwater.co.uk/edinburghwater)
- If you would prefer not to receive this e:letter in the future, please advise by emailing 'edinburghwater@scottishwater.co.uk' with 'e:letter unsubscribe' in the subject field.

Regards,

**Richard Anderson**  
Senior Project Manager  
Capital Investment Delivery, Scottish Water